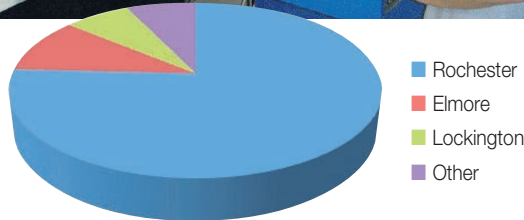


WHO USES OUR SERVICES?

Each year REDHS conducts a postcode analysis of where our clients come from to use our services. The data collated is a useful tool in determining our catchment areas of patients and also provides us with evidence that our services are being accessed by our local communities. The charts below indicate where our clients come from to use our services. Each chart represents a particular service within REDHS. As expected, most of our clients originate from Rochester with Elmore being a close second, although areas such as DPU show other towns as the majority.

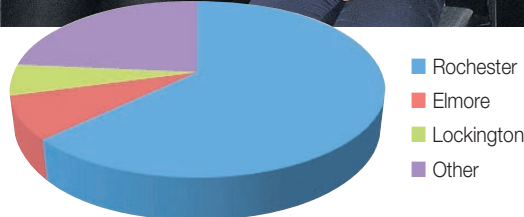
ACUTE

REDHS Acute Services has 12 beds, one of which is for special (palliative) care. There are five visiting medical officers (VMOs) who have admitting rights.



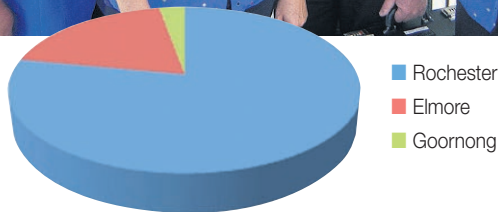
PRIMARY CARE

REDHS Primary Care services include Physiotherapy, Podiatry, Dietetics, Occupational Therapy, Drug and Alcohol Withdrawal, District Nursing and more. Some of our most popular programs are our Fitness for Older Adults Program (FOAP) and our Planned Activity Group (PAG). REDHS provides outreach Podiatry services to Rushworth and Stanhope.



DISTRICT NURSING

REDHS District Nursing provides community based nursing care and health advice to the communities of Rochester, Elmore and Goornong for people who may be unwell, aged and frail, people with disabilities and their carers.

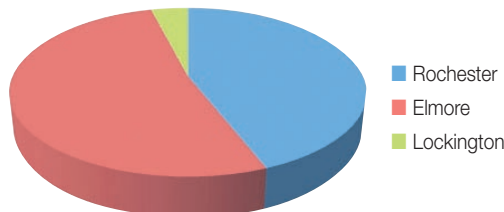


AGED CARE SERVICES

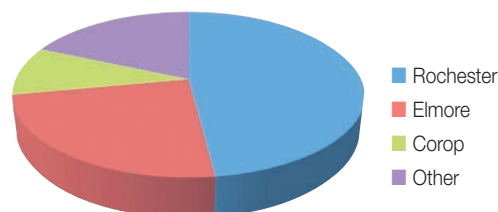
REDHS Aged Care services include permanent residency and respite. The homely environment of both the Hostel and Nursing Home provides an alternative for members of our communities who are no longer able to live alone and offers peace of mind for their families. A majority of current residents originate from Rochester however throughout 2014, more new admissions into Aged Care came from Elmore.



2014 New Permanent Aged Care Admissions

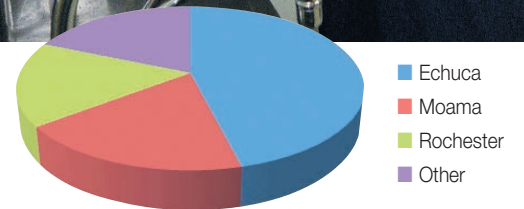


2014 Respite Admissions



THEATRE ADMISSIONS

REDHS Day Procedure Unit (DPU) offers state of the art facilities with expert medical practitioners who are able to perform various minor procedures at REDHS. These include colonoscopies, gastroscopies, cystoscopies, excisions of lesions, carpal tunnel release and vasectomies.



URGENT CARE PRESENTATIONS

REDHS Urgent Care Centre (UCC) provides care for community members who present with emergency conditions. REDHS UCC is well equipped to treat minor accidents and emergencies and has an on call arrangement with local GPs as well as qualified RIPERNS (Rural Isolated Practice Endorsed Enrolled Nurses).

